



Privacy Policy

This Privacy Policy applies to the Carlin Chiropractic website. The Carlin Chiropractic website is provided for information and educational purposes and may contain links to other sites. Once you enter another website (whether through an advertisement, service, or content link), be aware that Carlin Chiropractic is not responsible for the privacy practices of such other sites. We encourage you to look for and review the privacy statements of each and every website that you visit.

We believe that transparency is the key to any healthy relationship. Carlin Chiropractic, we're all about healthy. We appreciate that you are trusting us with information that is important to you, and we want to be transparent about how we use it. Here we describe the privacy practices for our website, and you will learn about the data we collect, how we use it, the controls we give you over your information, and the measures we take to keep it safe.

Information We Collect and How We Use Information

We collect the following personal information from you on the South Perth Chiropractic Centre website forms.

- First and Last name
- Email address
- Phone number

By entering this information, you are providing personal information that will be used by Carlin Chiropractic for the sole purpose of scheduling your appointment or returning your contact request.

If you choose to enrol as a subscriber of our website or subscribe to our blog, you will receive recurring practice newsletters, announcements and occasional promotional information via email. These emails will be of a general nature and will in no way disclose your unique health characteristics.

To subscribe to our website, we need certain contact information, such as your name and email address. We may also store any provided demographic information (such as gender, birth date and address), but it is not required. You can unsubscribe from the

newsletters or any of our emails by simply clicking on the “unsubscribe” link at the bottom of our emails; you will be immediately unsubscribed.

If you wish to stop receiving text messages from us, reply STOP to any text message sent from us. Instructions are provided on the first message sent to the contact.

Passive Information We Collect

Like many other websites, we also automatically collect and log other non-identifying information when you interact with the South Perth Chiropractic Centre website:

Device data. We collect data from the device and application you use to access the South Perth Chiropractic Centre website, such as your Internet protocol (IP) addresses, operating system, device type, browser type and timestamps.

Usage data. We collect usage data that may include which South Perth Chiropractic Centre webpages you visit, what you click on, when you performed those actions, and so on. Emails sent by South Perth Chiropractic Centre collect information about who opened those emails and clicked on links in them. We do this to measure the performance of the South Perth Chiropractic Centre email messaging and to monitor and improve email deliverability and open rates.

Disclosure of Information

We do not sell, trade, or otherwise transfer your personally identifiable information to outside parties.

We respect your privacy and are committed to protecting your personal information. Any mobile opt-in information or personally identifiable data collected will not be shared, sold, traded, or transferred to any third parties or affiliates for marketing or promotional purposes.

We will only release personally identifiable information to comply with valid legal requirements, such as search warrants, subpoenas, or court orders. If we are legally compelled to disclose your information to a third party, we will attempt to notify you unless doing so would violate the law or court order.

Your Rights to Access and Control Your Personal Data

At the time you choose to enrol as a subscriber of our website or any time thereafter, you can choose to opt-out of receiving emails from us by simply clicking on the “unsubscribe” link at the bottom of our emails; you will be immediately unsubscribed.

You may ask us at any time for information about any personal data we hold about you or ask us to correct or delete that information. If you need further assistance regarding your rights, please contact our office, and we will consider your request in accordance with applicable laws.

To the extent required under applicable law, and subject to our rights to limit or deny access/disclosure under applicable law, you have the following rights in your Personal Data. You may exercise your rights by contacting us at the address below.

Access: You may receive a list of your Personal Data that we process to the extent required and permitted by law.

Rectification: You may correct any Personal Data that we hold about you to the extent required and permitted by law.

Deletion: To the extent required by applicable law, you may request that we delete your Personal Data from our database.

Complaint: You have the right to contact or file a complaint with state authorities (Attorney General) or supervisory authorities about our mishandling of Personal Data. To do so, please contact your local data protection or consumer protection authority.

Data Retention

We keep the information we have about you and your use of the Services for as long as necessary for our legitimate business interests, for legal reasons, historical research and to prevent harm, including as described in the How We Use Information and How Information Is Shared sections.

Cookie Policy

We use cookies and other technologies to ensure that everyone who uses Carlin Chiropractic website has the best possible experience. By continuing to visit or use our services, you are agreeing to the use of cookies and similar technologies for the purposes we describe in this policy. You can find more information about cookies at: cookiesandyou.com.

Most browsers allow you to control cookies through their settings preferences. However, if you limit the ability of websites to set cookies, you may worsen your overall user experience, since it will no longer be personalized to you.

Our Policies for Children

We are committed to protecting the privacy of children. Neither South Perth Chiropractic Centre nor any of its services are designed or intended to attract children under the age of 13.

Information Security

We work hard to keep your data safe. We use a combination of technical, administrative, and physical controls to maintain the security of your data. This includes using Transport Layer Security (“TLS”) to encrypt many of our website services. No method of transmitting or storing data is completely secure, however, if you have a security-related concern, please contact our office.

Our International Operations and Data Transfers

Our website hosting company, Prompt Web, operate internationally and transfer information to the United States for the purposes described in this policy. They rely on multiple legal bases to lawfully transfer personal data around the world. These include your consent, the EU-US and EU Commission approved model contractual clauses, which require certain privacy and security protections.

Changes to This Policy

We will inform you if a material change to the Privacy Policy is made that involves the use of your Personally Identifiable Information. Your continued use of the South Perth Chiropractic Centre site will indicate acceptance of the changes. Please exit the site immediately if you do not agree to the terms of this Privacy Policy or any revised policy.

Who We Are and How To Contact Us

If you have questions, suggestions, or concerns about this policy, or about our use of your information, please contact us.

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(08) 9385 2388
